# EEK IN REVIE'

#### A publication of the City Manager's Office

## **Council Meeting**

May 28 - City Council Meeting <u>Agendas</u>

## **Looking Ahead**

Monday, May 27: City offices, Transit, Courts closed; Recycling moved to Wednesday

Wednesday, May 29: Monday's Recycling Collected, Yard Waste Canceled

Tuesday, June 4: Planning Commission Work Session

Thursday, June 6: Old Town Family Movie on the Mall

## **Stay Informed!**

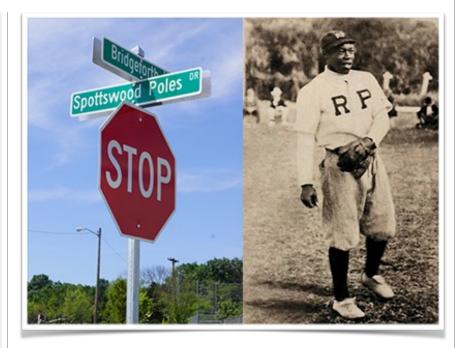
- CitE-News & ActivitE-News
- Latest News
- Get Alerts
- Mobile App
- OpenGov
- WATCH! publiCITY news show 5/29 - Old Town Activities
- LISTEN! Rouss Review podcast 5/16: Award-Winning Water











The new street sign honoring Winchester native Spottswood Poles was installed this week. Poles was a talented Negro League professional baseball player and decorated WWI veteran (five battle stars and a Purple Heart).

## City Manager's Takeaways

Attended the Firefighter Recruit and Paramedic graduation ceremony for Winchester Fire and Rescue (WFRD).

Attended the Law Enforcement Basic Academy graduation ceremony for Winchester Police Department.

Appointed William Garrett as the new Fire Chief for Winchester Fire and Rescue Department, effective June 3.

Offices for WFRD will move to the Creamery Building on May 29.



# **Public Safety**

#### Winchester Police

- Attended feral cat, HOG Rally prep, radio system advisory board, and Timbrook Achievement Center meetings.
- Attended Drug Task Force Conference and Crime Solvers Board meeting.
- Secured the Old Town KidzFest.
- Was notified of acceptance of funding request for NG911 program.
- Filmed HOG Rally video with Communications. Release June 12.
- Held SWAT and marijuana trainings and Bike Patrol testing.
- Attended and spoke at the North End Citizens meeting.
- Attended and spoke at the Law Enforcement Basic Academy graduation ceremony. WPD has hired five new graduates.
- Planned the second annual North End Summer Kickoff event.
- Disseminated one policy to command staff and began nine new assignments.
- Crime stats:
  - Crimes against persons (felony) 1
  - Crimes against persons (misdemeanor) 7
  - Burglaries (residential) 0
  - Burglaries (commercial) 0
  - Property crimes 3

#### Winchester Fire and Rescue

- Received the building permit for the new Burn Building to be built on Woodstock Lane.
- Attended the communications board meeting regarding the City radio system.
- Attended the Command and Control class at the National Fire Academy
- Held Graduation Ceremony for all the recruits hired over the past year and the paramedic academy students.
- Attended National EMS Appreciation Week luncheon by the Lord Fairfax EMS Council and Valley Health.
- Met with Station 2 supervisors to discuss the upcoming training at the houses on the corner of Piccadilly and Kent Streets.
- Currently have 22 applicants eligible for the open Firefighter/ EMT positions - the application deadline is June 7.
- Attended the Virginia Fire Prevention Association Training Conference, earning continuing education hours for the Department's fire inspector certifications.

Police Activity	#
Calls for Service	897
Crash Reports	9
DUI/DWI	1
Alarms/False Alarms	27/27
Directed Patrols	50
Directed Patrols (OTW)	0
Extra Patrols	166
Extra Patrols (OTW)	1
Traffic Citations	26
Traffic Warnings	52
BWC updates	-
Special Events Permits Received/ Approved	3/1 45 rec'd YTD

Fire Activity	Fire Activity
Fire	3
Overpressure	0
EMS/Rescue	71
Hazardous Cond.	3
Service Call	7
Mutual Aid Given	2
Good Intent	6
False Alarms	5
Special Incident	0
Plan Review	0
Inspections	9
Reinspections	2

- Met with facilities staff at Winchester Medical Center to discuss exit signage.
- Completed and submitted multiple FOIA requests.
- Packed and prepared for the move to the Creamery Building on May 29.

### **Emergency Management**

- Scheduled radio installs for Public Works.
- Conducted receipt and inventory of new radio subscribers from Motorola.
- Removed radios from surplus vehicles.
- Attended HOG Rally planning meeting.
- Conducted radio system advisory meeting.
- Held discussion about the City's notification system with Communications Department.
- Attended Apple Blossom Festival critique meeting.
- Provided UAV video/still photos for Communications Department.

# **Development Services**

## **Economic Redevelopment**

- Held the May Economic Development Authority meeting; contract to sell the land associated with the Kent/ Piccadilly redevelopment to Providence Capital Partners and Letter of Intent on redevelopment of the Towers site were approved.
- Held the second annual Employer Expo at Jim Barnett Park.
- Met with developers and entrepreneurs interested in investment in Winchester.
- Economic Development Authority board approved Dehaven Excavation as the demolition contractor for the properties associated with the Kent/Piccadilly redevelopment.

#### **Old Town Winchester**

- Held successful Kidzfest attended by over 3,000 people conducted by Full Circle Marketing Team.
- OTW Farmers Market promotion continues as does search for volunteers.
- Finalized Building Assessment for S. Loudoun Street and two blocks of Cork Street.
- Addressed event questions with several downtown business owners and event organizers.
- Working on Rockin' Independence Eve (July 3) poster and promotions with Full Circle Marketing.
- Interviewed by WDVM on downtown achievements.
- Working with internal team on preparation for the HOG rally.
- Attended Tourism Board meeting.
- Participated in Apple Blossom follow up public safety meeting.

## Winchester/Frederick County Tourism

• Co-hosted a HOG Rally EOC planning meeting at Timbrook to go over final details of the upcoming rally.

- Attended a Spottswood Poles media event/road sign installation at Jim Barnett Park.
- Attended a Wings & Wheels planning meeting event is scheduled for Saturday, June 1.
- Reviewed the Butler Motorcycle Map that is being produced in conjunction with the HOG Rally and will be sold at our Visitor Center Gift Shop.
- Attended a Virginia Restaurant Lodging and Travel Association quarterly meeting in Harrisonburg the topic was the impact of I-81 on tourism in the Shenandoah Valley.
- Hosted travel writer Joe Tennis. He is currently working road trip themed pieces for Lynchburg Living and Virginia Living.
- Met with Sari Carp from Sustainability Matters to discuss potential future partnerships and various other topics including events.

## **Planning**

- Staffed the May 21 regular Planning Commission meeting where two CUPs were recommended for approval with conditions for two adjoining buildings along the west side of N. Cameron Street just north of E. North Ave. Both buildings are proposed to contain two dwelling units and the requests are from the same applicant. The Commission recommended approval of the CIP and also formally approved the murals that had been applied to a building on Valley Avenue without CE approval. Lastly, the Commission authorized administrative approval of the Parks & Recreation Maintenance Facility.
- Prepared updated agenda items for the May 28 City Council Work Session, including the two CUP items recommended by the Planning Commission.
- Conducted a thorough review of the latest draft of the City's 2018 Annual Report.
- Reviewed some historic district cases that will appear on the June 6 BAR meeting. One will require an ordinance from City Council in order to modify an existing encroachment into the public right-of-way.
- Together with other members of the 275th Anniversary Committee and Senior Management staff, attended the installation of the Spottswood Poles Drive street sign in Jim Barnett Park.
- Met with engineers and surveyors working for private property owners and developers regarding private development projects.

# **Zoning and Inspections**

- Completed:
  - 91 building permit inspections and issued 83 building/trades permits (\$147,917 valuation).
  - 153 code enforcement inspections and initiated 55 new cases.
  - 9 new business reviews (6 Certificates of Business, 3 Certificates of Home Business)
- Removed 3 signs from the public right-of-way (YTD=130).
- Attended the Planning Commission regular meeting.
- Attended Apple Blossom Festival after action review meeting.

Permit #	Туре	Address	Description	Value
19 00001652	PLBG	204 E WHITLOCK AVE	EXPANSION TANK	\$200.00
19 00001644	PLBG	817 KINZEL DR	EXPANSION TANK	\$200.00
19 00001650	PLBG	2962 SHAWNEE DR	EXPANSION TANK	\$200.00
19 00001214	SIGN	27 N LOUDOUN ST	BLDG MOUNTED SIGN	\$1,167.00
19 00001641	PLBG	524 FOX DR	EXPANSION TANK	\$200.00
19 00001648	PLBG	605 OLD FORT RD	EXPANSION TANK	\$200.00
19 00001655	PLBG	116 WOOD AVE	EXPANSION TANK	\$200.00
19 00001651	PLBG	530 WENTWORTH DR	EXPANSION TANK	\$200.00
19 00001638	PLBG	125 BELLVIEW AVE	EXPANSION TANK	\$200.00
19 00001653	PLBG	336 W WHITLOCK AVE	EXPANSION TANK	\$200.00
19 00001640	PLBG	152 FOX DR	EXPANSION TANK	\$200.00
19 00001642	PLBG	142 HAWTHORNE DR	EXPANSION TANK	\$200.00
19 00001639	PLBG	1324 COMMERCE ST	EXPANSION TANK	\$200.00
19 00001645	PLBG	919 KINZEL DR	EXPANSION TANK	\$200.00
19 00001654	PLBG	1306 WHITTIER AVE	EXPANSION TANK	\$200.00
19 00001643	PLBG	813 KINZEL DR	EXPANSION TANK	\$200.00
19 00001646	PLBG	512 LANNY DR	EXPANSION TANK	\$200.00
19 00001647	PLBG	403 MARION ST	EXPANSION TANK	\$200.00
19 00001649	PLBG	606 OLD FORT RD	EXPANSION TANK	\$200.00
19 00001637	PLBG	233 ALLISON AVE	EXPANSION TANK	\$200.00
19 00001661	NGAS	1407 RAMSEUR LN	REPLACE GAS FURNACE	\$100.00
19 00001558	ELEC	403 BATTAILE DR	LIGHTS & RECEPTS	\$3,500.00
18 00001260	ELEC	700 MERRIMANS LN	NEW GARAGE	\$1,800.00
19 00001557	ELEC	162 N LOUDOUN ST	RECONNECT SERVICE	\$600.00
19 00001664	PLBG	800 LAKE DR	REPLACE FIXTURES	\$4,700.00
18 00001661	MECH	412 LONGVIEW AVE	HEAT PUMP	\$11,550.00
19 00001364	POOL	924 ALLEN DR	NEW 16X32 POOL	\$20,000.00
19 00001672	PLBG	205 WEST ST	EXPANSION TANK	\$200.00
19 00001715	NGAS	1802 KERSHAW LN	REPLACE FURNACE	\$8,100.00

Permit #	Туре	Address	Description	Value
19 00001669	PLBG	111 BELLVIEW AVE	EXPANSION TANK	\$200.00
19 00001555	DECK	1502 SPRING HOUSE CT	REMOVE & REPLACE DECK	\$10,000.00
19 00001717	MECH	200 MYRTLE AVE	REPLACE AIR COLD/ FURNACE	\$11,600.00
19 00001698	PLBG	936 FRANKLIN ST	EXPANSION TANK	\$200.00
19 00001691	PLBG	512 WHITACRE ST	EXPANSION TANK	\$200.00
19 00001703	PLBG	1600 HENRY AVE	EXPANSION TANK	\$200.00
19 00001696	PLBG	801 ALLEN DR	EXPANSION TANK	\$200.00
19 00001708	PLBG	1610 HENRY AVE	EXPANSION TANK	\$200.00
19 00001702	PLBG	1019 KINZEL DR	EXPANSION TANK	\$200.00
19 00001668	PLBG	102 1/2 W SOUTHWERK ST	EXPANSION TANK	\$200.00
19 00001694	PLBG	545 ARMOUR DALE	EXPANSION TANK	\$200.00
19 00001685	PLBG	336 FOX DR	EXPANSION TANK	\$200.00
19 00001678	PLBG	301 NATIONAL AVE	EXPANSION TANK	\$200.00
19 00001687	PLBG	420 MARION ST	EXPANSION TANK	\$200.00
19 00001713	PLBG	1633 WHITTIER AVE	EXPANSION TANK	\$200.00
19 00001716	PLBG	2955 SORRELL CT	EXPANSION TANK	\$200.00
19 00001700	PLBG	1010 KINZEL DR	EXPANSION TANK	\$200.00
19 00001695	PLBG	567 YORK AVE	EXPANSION TANK	\$200.00
19 00001684	PLBG	334 AMHERST ST	EXPANSION TANK	\$200.00
19 00001670	PLBG	130 HAWTHORNE DR	EXPANSION TANK	\$200.00
19 00001717	NGAS	200 MYRTLE AVE	REPLACE FURNACE	\$11,600.00
19 00001701	PLBG	1101 MILROY CT	EXPANSION TANK	\$200.00
19 00001689	PLBG	428 HOLLINGSWORTH PL	EXPANSION TANK	\$200.00
19 00001706	PLBG	1606 HENRY AVE	EXPANSION TANK	\$200.00
19 00001693	PLBG	542 WHITACRE ST	EXPANSION TANK	\$200.00
19 00001366	SIGN	2590 S PLEASANT VALLEY RD	NEW SIGNAGE	\$3,500.00
19 00001688	PLBG	424 SUPERIOR AVE	EXPANSION TANK	\$200.00
19 00001692	PLBG	525 WHITACRE ST	EXPANSION TANK	\$200.00
19 00001714	PLBG	249 WEST ST	EXPANSION TANK	\$200.00

Permit #	Туре	Address	Description	Value
19 00001671	PLBG	140 FOX DR	EXPANSION TANK	\$200.00
19 00001677	PLBG	249 1/2 WEST ST	EXPANSION TANK	\$200.00
19 00001699	PLBG	1005 S CAMERON ST	EXPANSION TANK	\$200.00
19 00001683	PLBG	324 BRANNER CIR	EXPANSION TANK	\$200.00
19 00001715	MECH	1802 KERSHAW LN	REPLACE AIR COLD/ FURNACE	\$8,100.00
19 00001663	MECH	502 FAIRMONT AVE	NEW HEAT PUMPS & DUCT WORK	\$18,000.00
19 00001710	PLBG	1629 WHITTIER AVE	EXPANSION TANK	\$200.00
19 00001674	PLBG	213 MYRTLE AVE	EXPANSION TANK	\$200.00
19 00001675	PLBG	227 MILLWOOD AVE	EXPANSION TANK	\$200.00
19 00001705	PLBG	1604 HENRY AVE	EXPANSION TANK	\$200.00
19 00001682	PLBG	315 WALKER ST	EXPANSION TANK	\$200.00
19 00001673	PLBG	206 WALKER ST	EXPANSION TANK	\$200.00
19 00001686	PLBG	337 FOX DR	EXPANSION TANK	\$200.00
19 00001697	PLBG	805 KINZEL DR	EXPANSION TANK	\$200.00
19 00001707	PLBG	1608 HENRY AVE	EXPANSION TANK	\$200.00
19 00001704	PLBG	1602 HENRY AVE	EXPANSION TANK	\$200.00
19 00001681	PLBG	312 WOOD AVE	EXPANSION TANK	\$200.00
19 00001712	PLBG	19 W HART ST	EXPANSION TANK	\$200.00
19 00001690	PLBG	508 DARRVIEW ST	EXPANSION TANK	\$200.00
19 00001711	PLBG	1000 1024 N BRADDOCK ST	EXPANSION TANK	\$200.00
19 00001680	PLBG	309 BRANNER AVE	EXPANSION TANK	\$200.00
19 00001709	PLBG	1621 WHITTIER AVE	EXPANSION TANK	\$200.00
19 00001676	PLBG	240 MYRTLE AVE	EXPANSION TANK	\$200.00
19 00001679	PLBG	307 LANNY DR	EXPANSION TANK	\$200.00
19 00001666	PLBG	11 MONTAGUE AVE	EXPANSION TANK	\$200.00
Total: 83				\$147,917

# **Public Services**

• Advertised the Creamery Building renovations project for bids. Bids from contractors are due on June 18.

- Opened bids for the first phase of the N. Cameron drainage improvements project. Work is expected to begin in early July.
- Prepared an addendum for the bidders interested in the Handley Library improvements project. Bids are due on May 31.
- Installed a new street name sign in Jim Barnett Park for a street named in honor of Spottswood Poles.
- Made repairs to the pavers around the perimeter of the splash pad on the Pedestrian Mall.
- Attended the regular meeting of the Frederick-Winchester Service Authority.
- Attended the regular meeting of the Winchester Parking Authority.
- Assisted in preparing an informational flyer that will be delivered to residents providing information about the sidewalk repairs program.

#### Utility Capital Improvement Projects (7/1/18-present)

Measure	Past Week	Project Totals
Water mains replaced (linear feet)	123	5,449
Water service lines replaced (number)	1	347
Water meters replaced (number)	22	950
Sanitary sewer mains replaced/lined (linear feet)	0	237
Sanitary sewer laterals replaced (number)	1	80
Sanitary manholes replaced (number)	0	23
Sidewalks replaced (linear feet)	874	9,982
Sidewalks repaired (linear feet)	3,765	15,849

Division	Activity	Past Week	2019 Year- to-Date Totals	Measurement
Streets	Streets repaved	0	3.91	Lane miles
	Potholes repaired	12	122	#
	Mowing	26.57	88.39	Acres
	Miles of streets swept	25	990.10	Miles
	Tons of leaves hauled	0	32.80	Tons
Trees	Dead/diseased trees removed	0	80	#
	Trees trimmed	5	225	#
	Stumps removed	4	131	#

Division	Activity	Past Week	2019 Year- to-Date Totals	Measurement
Traffic	Street signs Installed/replaced Pavement markings repainted (City) Pavement markings repainted (contractor)	6 0 0	183 592 19,028	# Linear feet Linear feet
Refuse & Recycling	Refuse collected Recycling collected Large item pickups	130.58 61.40 3	2,494.35 970.23 87	Tons
Transit	Total passengers Revenue miles pick up/drop off Revenue hours pick up/drop off	2,571 3,995 371.95	50,241 73,011 6,630.06	Miles
Utility billing	Payments processed New bills mailed out Water services turned off (non-payment)	1,027 1,636 0	30,399 28,235 183	# # #
Water treatment plant	Average daily water demand Peak daily water demand	5.88 6.29	6.09 7.52	Million gallons/ day Million gallons/ day
Wastewater treatment plant	Average daily flow treated Peak daily flow treated	11 13.87	10.10 20.04	Million gallons/ day Million gallons/ day
Water distribution and wastewater collection	Water main breaks repaired Water meters read Fire hydrants flushed Sewer mains cleaned After-hours call outs	0 1,056 59 3,328 3		# # Linear feet #
Engineering	Site plans reviewed Floodplain permits issued Utility as-builts reviewed Right-of-way permits issued Land disturbance permits issued Stormwater facility inspections Erosion and sediment control inspections Erosion and sediment notices to comply	5 1 0 1 0 0 50	34 50 5 86 1 111 1,027	# # # # # #
Facilities Maintenance	Work requests completed Special events assistance Maintenance of pedestrian mall	16 3 40	407 13 669	# # Staff hours

Division	Activity	Past Week	2019 Year- to-Date Totals	Measurement
Equipment maintenance	Total repairs completed	35	2,119	#
Winchester Parking Authority	Work requests completed Special events - assistance provided Vandalism or property damage issues New monthly rentals Monthly rental cancellations Hourly parkers (all four garages) Park-Mobile transactions	10 0 1 4 4 2,123 1,197	149 12 8 116 45 52,542 13,018	# # # # #

# **Social Services**

- Received 64 Benefit Program applications: 15 SNAP, 42 Medicaid, 4 TANF, 0 VIEW, 2 Child Care, 3 Auxiliary Grant, 1 General Relief-Burial, 0 Home Energy Assistance Program
- Provided case management to:
  - 3,482 Medicaid cases
  - 1,590 SNAP cases
  - 72 TANF cases
  - 19 Auxiliary Grant cases
  - 37 individuals receive VIEW services
  - 51 families/106 children receive Child Care Subsidy Assistance (65 families/109 children are currently on the waiting list for child care assistance).
- Provided case management to 1 Interstate Compact on the Placement of Children (ICPC) case.

Weekly Activity	#
Clients walk-ins/drop-offs	164/101
Child Protective Service referrals	8
Placed "on notice" for foster care entry by JDRC	4
Children in foster care	56
Entered/exited foster care	0/0
Adoption subsidy cases/adoptions finalized	52/1
Child Protective Service (CPS) case management load	46
Benefit program fraud & overpayment referrals/investigations/recoupment claims	1/1/18

Weekly Activity	#
CPS family assessments & investigations of alleged maltreatment	74
Family Service intakes	4
Adult Protective Service referrals	2
Adult services case management load	11
Adult guardianships/cases	2/67
Adult Protective Service investigations/intakes	29/9
Family Services Prevention case management load	6
Uniform Assessment Instrument screenings	0

# **Communications**

- Distributed the May 22, 2019 CitE-News issue.
- Handled 10 media requests for City information and staff interviews and 1 media request for WPD.
- Handled or began processing 3 FOIA requests.
- Made a flyer, video, and social media graphics to promote the second annual North End Summer Kickoff hosted by the Police Department.
- Distributed the May/June 2019 edition of the Park's monthly electronic newsletter, ActivitE-News.
- Edited Season 2 Episode 4 of <u>publiCITY</u> that covers the Farmers Market and downtown events. The episode will air May 29.
- Continued editing the Business Appreciation Month video for Economic Development. Worked with the Emergency Management Coordinator to shoot drone footage of the city to use as b-roll.
- Shot and edited a HOG Rally preparation video with the Police Department.
- Attended the Fire Department graduation ceremony to take photos and videos.
- Attended the Police Department Academy graduation to take photos and videos.
- Created a new resident brochure for Utilities to hand out to new water and sewer customers.
- Assisted with the creation of a letter to residents concerning the City's sidewalk repair program.
- Designed an ad for the upcoming 275th anniversary events.
- Continued working on the Citibot launch and marketing materials.
- Attended the Mayor's Healthy City Initiative committee meeting.
- Attended a walk-thru meeting with vendor for replacement TV channel equipment. Current system is approximately seven years old and failing.
- Met with Emergency Management Coordinator concerning City's notification system.
- Attended Economic Development Authority monthly meeting.
- Attended and took photos of the Spottswood Poles street sign installation. Posted on social media.

Date	City of Winchester News Releases
5/22	2019 Memorial Day and Outdoor Pool schedules - <u>read</u>
5/24	City Manager appoints new Fire & Rescue Chief - <u>read</u>
Date	Segments on WDVM
5/19	Winchester resident sentenced for attacking man with machete - watch
5/20	Crime Solvers p3 app is proving to be beneficial - watch
	Local growers concerned about spread of invasive Spotted Lanternfly - watch
5/21	Sign installed to honor little-known historical figure born in Winchester - watch
5/22	Old Town management office staff not included in new city budget - <u>watch</u>
Date	Articles in The Winchester Star
5/18	App can make anyone a community crime fighter
	Winchester's 275th Anniversary: Fort Loudoun
	Warner visits Winchester, strolls Loudoun Street Mall
	Man to serve 221 months for attack with machete
5/20	Your Views: 'Make it right'?
	Your Views: She would have smiled, too
	Hill and Herbstritt schedule series of community meetings
	KidzFest brings smiles, energy to walking mall
5/21	New bus will help Bright Futures take its food program on the road to reach families
5/22	Firm eyeing more land for projects
	EDA sale clears way for EPicc Lofts
	Street sign goes up to honor local baseball legend
5/23	Former city gas station may be refilled with apartments

# **Parks & Recreation**

- Began work on Potts Play Courts and Lowry Tennis Courts.
- Held meeting about sign and fence regulations.
- Held meeting about party set-up package.
- Held Apple Blossom public safety wrap up meeting.
- Met with vendor to discuss Bridgeforth backstop net project.
- Attended preliminary July 3 Fireworks meeting. Park staff are responsible for the fireworks portion of the Old Town Rockin' Independence Eve event.
- Hosted the 2019 Employer Expo.
- Opened Outdoor Pool for Summer 2019 season on May 25.
- Hosted Washington Nationals Bus Trip. Next trip is August 31.
- Continued work on indoor pool sound tile/paint project.
- Attended meeting to discuss HOG Rally preparations with organizers.

# **Support Services**

#### **Innovation & Information Services**

- Configured GeoCom GIS data update utility tool properly to update map display on dispatchers workstations.
- Updated map display symbology of road centerline to reflect road hierarchy.
- Held demonstration with Fire and Rescue and Emergency Communications staff of Fire Grid/First Due viewer GIS application.
- Migrated all parcel web services to be pulling from spatial view. Spatial views are now being updated every morning with most recent data from CAMRA by schedule scripts.
- Designed new Parcel popup for web applications. Parcel information designed in table format and group based on categories.
- Attended "Not in our backyard: Tools to fight the Spotted Lanternfly" forum.
- Met with Commissioner of the Revenue staff to discuss improvements for current GIS applications and the development of internal applications to help make business processes more efficient.
- Held WebEx meeting with PubWrks support to discuss workflows for updating GIS data in Public Services asset management system.

Help Desk Requests	Count	Closed
Account Management	8	8
Applications	16	15
GIS	1	2
Hardware	11	14
Information Only	1	1
Infrastructure	5	9
No Action Required	5	5
Not Assigned	18	0
Procurement/Disposal	0	0
Reporting	2	2
Research	-	-
Total	66	56

- Finalized getting a set of WPD arrest stats for testing with the new Open Data portal.
- Coordinated computer moves for Fire and Rescue from TPSC to Creamery.
- Met with engineer for TV channel equipment upgrade to assess current setup and review process for upgrading the equipment.